

SEDAR® Subscriber Update

April 3, 2013

On Monday April 1, a code update (008.022.000) was released.

It has come to our attention that several users are receiving the following error message: "Please refresh your User Information if 'Country' field is blank". In order to resolve this error message, please follow the following steps:

Ensure that you are connected to SEDAR. For most users you will need to click on the "VPN Connect" button in your start menu; under Programs - SEDAR.

Once connected launch the SEDAR application and:

- Click on User Profile and Defaults
- Click on User Information
- Click on Refresh

If you continue experiencing difficulties, please contact the CDS INC. Technical Service Desk at 1-800-219-5381. Support hours are from 7:00 am to 11:00 pm - Eastern Time.