

SEDAR® SUBSCRIBER UPDATE

December 10, 2002

HOLIDAY SCHEDULE

December 24, 2002	The office will be closed at 1:00 p.m. There will be someone on the helpdesk for support until 3:00 p.m. (Eastern Standard Time). A helpdesk person will check the voicemail once per hour from 3:00 p.m. to 11:00 p.m.. The SEDAR server will be down at 11:00 p.m. until the morning of December 27, 2002. Customer Service Representatives will be checking their voicemail messages from 1:00 p.m. to 5:00 p.m.
December 25 & 26, 2002	CDS will be closed and the SEDAR server will be down until the morning of December 27, 2002.
December 31, 2002	The office will be closed at 1:00 p.m. There will be someone on the helpdesk for support until 3:00 p.m. (Eastern Standard Time). A helpdesk person will check the voicemail once per hour from 3:00 p.m. to 11:00 p.m. The SEDAR server will be down at 11:00 p.m. until the morning of January 2, 2003. Customer Service Representatives will be checking their voicemail messages from 1:00 p.m. to 5:00 p.m.
January 1, 2003	CDS will be closed and the SEDAR server will be down until the morning of January 2, 2003.

For more information, please contact your local SEDAR Customer Service Representative or the CDS INC. Help Desk at 1-800-219-5381.

